

## My Website Was Going Live In Just A Few Days And I Needed Help In A Hurry!

Matt contacted WP Support Specialists for advice and help with his events website which was about to launch to the public.

He had built the website himself using a variety of plugins, photos and files which weren't working well together.

Matt needed help to speed-up the site. He also required help to make sure the site looked as good as possible on desktop, laptop, tablets and smartphones. "The service is excellent. WPSS work closely with me to ensure that my work is spread evenly across the months to minimise any extra coding hours that I may require."

Matt Thomas, General Manager

## Initial WordPress Fixes Followed-Up By A Monthly Maintenance Plan

WPSS started optimising the website images and general setup.

Moving the self-hosted video to Vimeo, and fine tuning the number of plugins and sliders used, speeded-up the website, made it simpler to edit, and also a better place for visitors.

Matt says, "I contacted a few similar providers who offer WordPress support and maintenance. Kevin at WPSS was the only person to respond, which in my book, puts them head and shoulders above the rest already!"

With the backup and peace of mind that the WPSS Enhanced Maintenance package offers, Matt can focus on running the business and promoting the various events to potential attendees and sponsors.

"WP Support Specialists are fast, accommodating, efficient, effective and have always offered a solution. Their ongoing support and maintenance provides me with the peace of mind I need when running the business."

## Summary

When running a business, it's important to focus on the things you're good at, and that will make the biggest contribution to your goals.

Find a partner you can trust, a partner who can fill in the gaps so you don't get bogged down with technology.

When asked what he'd tell others about WPSS, Matt says, **"Go ahead and do it, it has** definitely worked for me!"

Matt Thomas, General Manager

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